

E-Scooter Frequently Asked Questions (FAQ)

In December 2018, the Los Angeles Department of Transportation (LADOT) launched the **One Year Dockless On-Demand Personal Mobility Permit** to better understand the implications of dockless technology on the city and its citizens.

What rules or laws apply to e-scooters?

- Users 18 years or older and must have a valid California driver's license
- Users are not required to wear a helmet on e-scooters, but helmet use is strongly recommended
- Users may not carry additional passengers
- E-scooters cannot exceed 15 miles per hour

Where can I ride an e-scooter?

Users are required to follow the rules of the road.

Under state law, motorized scooter users must:

- Ride in the street, and stay to the right
- Use multi-use paths or bike lanes if available
- Ride in a bike lane if the street has a posted speed limit greater than 25 mph
- Ride in a Class IV, or separated bikeway, if the street has a posted speed limit greater than 35 mph
- Leave at least 6 feet of sidewalk space for pedestrians and people with disabilities

Don't ride:

- On sidewalks

Don't park:

- In front of driveways, crosswalks, and transit stops
- Near ADA access ramps
- Near utilities (such as fire hydrants)
- Along color curbs (such as Accessible Parking Zones-blue and Loading Zones-yellow)
- On landscaped areas or grass
- On sidewalks less than 3 feet wide

Citywide scooter cap:

3,000 per permitted company, with an additional 2,500 allowed in Disadvantaged Communities, as identified with DAC by CalEnviroScreen 3.0, and an additional 5,000 allowed in in the San Fernando Valley

Fees:

Permitted operators must pay an annual fee and a per vehicle fee to be used for program administration

How much does it cost to rent a scooter?

Each company sets their own prices. Users typically pay to unlock the vehicle plus a fee for every mile or every minute of usage. Please refer to companies' websites for more information.

What low-income pricing options, cash payment options, and non-smartphone options are available?

The City has required scooter companies to provide a low-income fare option, a cash payment option, and a non-smartphone option. Please refer to the companies' websites for more information.

Who is enforcing State and City rules?

LADOT will ensure that the operators abide by the regulations outlined in the one year permit. Sidewalk riding is enforced by LAPD.

What will the City do with scooters that are not parked correctly? How do I report this and other concerns?

Improperly parked vehicles and other concerns may be reported to the company directly or to MyLA311. Any vehicle parked in any one location for more than 5 consecutive days without moving is subject to removal by LA Sanitation.



Report improperly parked bikes or scooters to the company or MyLA 311. For more information, visit www.ladot.lacity.org.

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